CHINONSO FRANCES EMEFIELE

ICT Professional
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WORK EXPERIENCE

Peach Stacks Innovation, Abuja Nigeria.
(July 2021 – Present) – Founder & Lead Web Designer

Web Designer |WordPress Functionality | Speed Optimization

- Project Development and Management
- Collaboration and Communication
- Analysis and Optimization
- Client Support and Training
- Achievements and Client Satisfaction

Guaranty Trust Bank PLC, Abuja Nigeria.
(July 2017 – Feb 2020) – Assistant Relationship Manager

Platinum Customers Team

- Personal Banking and Financial Advisory
- Platinum Customer Relationship Management
- Financial Reporting
- Account Acquisition and Maintenance
- Loan Monitoring and Recovery
- Funds Mobilization and Investment Management
- Supervision of Marketing Officers

Anglia Ruskin University, IT Services Unit, Cambridge UK.
(July 2015 - September 2015)

Technical Staff / Technician

- Technical Support and Troubleshooting
- Inventory Management and Auditing
- Facility Maintenance and Oversight
- Training and Support
- Collaboration and Communication
- Documentation and Reporting

Alertme.com Limited *(now British Gas),* Cambridge UK.
(July 2014 - September 2014)

Software Tester

- Quality Assurance and Test Planning
- Defect Management and Reporting
- Regression Testing and Test Automation
- Cross-Functional Collaboration
- Training and Knowledge Sharing

I am an ICT professional and tech enthusiast from Nigeria, with a degree in computer science. I pride myself on thinking creatively and utilizing all available resources to solve problems effectively.

I look forward to the opportunity to work with you.

Please scan the QR code or visit the website using the link at the bottom of page 2 for a detailed explanation of my work experience.

TECH ABILITES

- IT Support Staff
- Technical Staff
- Software Tester
- Graphics Designer
- WordPress Designer
- Software Engineer (Front End)

SOCIAL SKILLS

- Analytical
- Creative
- Team Collaboration
- Problem-solving
- Interpersonal Communication

Nigerian Communications Commission – NCC Abuja, Nigeria.
(November 2010 - September 2011)

ICT Support Staff

- Technical Support and Troubleshooting
- Network Infrastructure Management
- Quality Assurance and System Monitoring
- Communication and Collaboration
- Training and Development

HONORS, AWARDS AND VOLUNTARY WORK

Computer Science, Anglia Ruskin University, Cambridge UK.
(September 2014 – June 2015)

Course and Student Representative (Course Rep)

- Communication and Advocacy
- Problem-Solving and Conflict Resolution
- Organizational and Administrative Support
- Leadership and Collaboration
- Feedback and Reporting

British Broadcasting Corporation (BBC) Cambridge, UK.
(July 2015 - Make It Digital, Weekend Tour)

Weekend Staff

- Training and Demonstration
- Crowd Management and Engagement
- Promotion and Outreach
- Feedback Collection and Reporting
- Creative Input and Innovation
- Safety and Risk Management

Information and Technology (INFOTECH) NYSC, Abuja, Nigeria.
(November 2012 – September 2013)

Vice President

- Represented NYSC youth corps members as a body at the 2013 World Cyber Security Conference, which was held in Abuja, Nigeria, and was hosted by the former first lady of Nigeria, Dame Patience Jonathan

EDUCATION

Master of Science (MSc.) in Data Science
(In View)
University of East London, London, UK.

Bachelor of Science (Hons) in Computer Science
(July 2015)
Anglia Ruskin University, Cambridge, UK.

Master of Information Technology (MIT)
(October 2026)
MIVA Open University, Abuja, Nigeria.

Bachelor of Science (Hons) in Computer Science
(July 2012)
University of Abuja Nigeria, Abuja, Nigeria.

To keep my CV concise and within two pages, some work experience has been summarised or excluded, including my role at ByteWorks (2016–2017).

For a comprehensive overview of my career history and detailed descriptions of my roles and responsibilities, please scan the QR code below or visit my website using the link at the bottom of this page.

VISIT WEBSITE

Once again, I look forward to the opportunity to work with you.